

Workforce Development - Making the Connections

Monday, 8 September 2008, Lakeside Centre, Aston

9.00 am Registrations & Coffee			
9.30am	Introduction by the Chair Cllr Norman Davies, Solihull MBC & WM RIEP Lead Member		
9.45am	Keynote Speech Joan Munro, Director of Development for the Employers Organisation & National Advisor Workforce Strategy - Strategy Division		
10.15am	The Role of the RIEP and Regional Presentation Colin Williams, Director Local Government Services		
10.40am Coffee Break & Networking			
11.00am Workshop 1			
Room 1	Room 2	Room 3	Room 4
West Midlands Coaching Pool	Belief, Excellence, Success & Trust	A Fish Tale - How to Stop Customers Slipping Through the Net	Artemis Children's Common Induction Programme

12.00pm Workshop 2			
Room 1	Room 2	Room 3	Room 4
West Midlands Coaching Pool	wmjobs.co.uk	Birmingham City Council's Insource Service: Facing one of the Great Workforce Challenges	Delivering Value for Money and Learning & Learning to Exploit New Technologies to Improve Services
1.00pm Lunch			
2.00pm Workshop 3			
Room 1	Room 2	Room 3	Room 4
wmjobs.co.uk	Belief, Excellence, Success & Trust	Birmingham City Council's Insource Service: Facing one of the Great Workforce Challenges	Artemis Children's Common Induction Programme
3.00pm Finish - Coffee & Networking			

Further information of the keynote speakers and each of the interactive workshops can be found on the [West Midlands Regional Improvement & Efficiency Partnership Website](#), or in the supporting event programme.