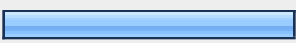
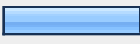
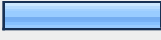




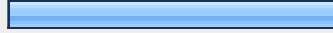





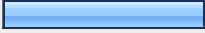
SASSOT Partner Satisfaction Survey 2009

1. Please select your organisation type			
		Response Percent	Response Count
Local Authority		44.8%	13
National Governing Body		20.7%	6
Education		24.1%	7
Health		6.9%	2
Volunteer		0.0%	0
Private Sector		0.0%	0
Equity Group		0.0%	0
Sport England		3.4%	1
Youth Sport Trust		0.0%	0
		<i>answered question</i>	29
		<i>skipped question</i>	0

2. Please provide your job title		
		Response Count
		27
		<i>answered question</i>
		27
		<i>skipped question</i>
		2

3. How would you rate the CSP's contribution to Partnership working across Staffordshire and Stoke-on-Trent?			
		Response Percent	Response Count
Poor		0.0%	0
Fair		3.8%	1
Good		46.2%	12
Excellent		50.0%	13
Don't know		0.0%	0
<i>answered question</i>			26
<i>skipped question</i>			3

4. How would you rate the level of support you have received from the CSP in your work area?			
		Response Percent	Response Count
Poor		0.0%	0
Fair		3.8%	1
Good		42.3%	11
Excellent		53.8%	14
Not Applicable		0.0%	0
<i>answered question</i>			26
<i>skipped question</i>			3

5. How would you rate your understanding of the role and responsibility of the CSP?			
		Response Percent	Response Count
Poor		0.0%	0
Fair		7.7%	2
Good		61.5%	16
Excellent		30.8%	8
	answered question		26
	skipped question		3

6. How would you rate your understanding of the various roles and work areas within the CSP?					
	Poor	Fair	Good	Excellent	Response Count
Workforce Development & Coaching	0.0% (0)	19.2% (5)	46.2% (12)	34.6% (9)	26
Volunteering	3.8% (1)	38.5% (10)	34.6% (9)	23.1% (6)	26
Club and PE & School Sport Club Links (PESSCL)	3.8% (1)	26.9% (7)	50.0% (13)	19.2% (5)	26
Training & Education	0.0% (0)	11.5% (3)	65.4% (17)	23.1% (6)	26
Safeguarding & Child Protection	0.0% (0)	30.8% (8)	53.8% (14)	15.4% (4)	26
Equity & Diversity	0.0% (0)	26.9% (7)	50.0% (13)	23.1% (6)	26
Marketing & Communications	0.0% (0)	34.6% (9)	50.0% (13)	15.4% (4)	26
Performance Measurement	0.0% (0)	34.6% (9)	53.8% (14)	11.5% (3)	26
Community Sports Networks	11.5% (3)	34.6% (9)	42.3% (11)	11.5% (3)	26
Health & Physical Activity	3.8% (1)	26.9% (7)	57.7% (15)	11.5% (3)	26
	answered question				26
	skipped question				3

7. How relevant are the CSP work areas to your own work objectives?					
	Not Relevant	Fairly Relevant	Relevant	Very Relevant	Response Count
Workforce Development & Coaching	3.8% (1)	3.8% (1)	19.2% (5)	73.1% (19)	26
Volunteering	3.8% (1)	3.8% (1)	34.6% (9)	57.7% (15)	26
Club and PE & School Sport Club Links (PESSCL)	0.0% (0)	11.5% (3)	30.8% (8)	57.7% (15)	26
Training & Education	0.0% (0)	3.8% (1)	46.2% (12)	50.0% (13)	26
Safeguarding & Child Protection	0.0% (0)	3.8% (1)	42.3% (11)	53.8% (14)	26
Equity & Diversity	0.0% (0)	7.7% (2)	46.2% (12)	46.2% (12)	26
Marketing & Communications	0.0% (0)	42.3% (11)	26.9% (7)	30.8% (8)	26
Performance Measurement	0.0% (0)	19.2% (5)	50.0% (13)	30.8% (8)	26
Community Sports Networks	3.8% (1)	23.1% (6)	42.3% (11)	30.8% (8)	26
Health & Physical Activity	0.0% (0)	26.9% (7)	38.5% (10)	34.6% (9)	26
	<i>answered question</i>				26
	<i>skipped question</i>				3

8. Please tick the following CSP plans, strategies and policies that you are aware of?			
		Response Percent	Response Count
SASSOT Business Plan		91.3%	21
SASSOT Delivery Plan		87.0%	20
SASSOT Club Support Plan		60.9%	14
SASSOT Marketing & Communications Plan		47.8%	11
SASSOT Workforce Action Plan		78.3%	18
SASSOT Child Protection Policy		78.3%	18
SASSOT Equity Policy		56.5%	13
	<i>answered question</i>		23
	<i>skipped question</i>		6

9. Do the following plans, strategies and policies support your own work area?					
	Not At All	Fairly	Mostly	Very Much So	Response Count
SASSOT Business Plan	5.6% (1)	16.7% (3)	61.1% (11)	16.7% (3)	18
SASSOT Delivery Plan	0.0% (0)	20.0% (3)	66.7% (10)	13.3% (2)	15
SASSOT Club Support Plan	7.1% (1)	21.4% (3)	35.7% (5)	35.7% (5)	14
SASSOT Marketing & Communications Plan	5.9% (1)	35.3% (6)	58.8% (10)	0.0% (0)	17
SASSOT Workforce Action Plan	0.0% (0)	20.0% (3)	46.7% (7)	33.3% (5)	15
SASSOT Child Protection Policy	0.0% (0)	7.7% (1)	30.8% (4)	61.5% (8)	13
SASSOT Equity Policy	0.0% (0)	23.1% (3)	23.1% (3)	53.8% (7)	13
	<i>answered question</i>				23
	<i>skipped question</i>				6

10. Were you or your organisation given the opportunity to influence or input into the following plans, strategies and policies?					
	Yes	No	Don't Know	Not Applicable	Response Count
SASSOT Business Plan	57.9% (11)	5.3% (1)	31.6% (6)	5.3% (1)	19
SASSOT Delivery Plan	68.8% (11)	0.0% (0)	25.0% (4)	6.3% (1)	16
SASSOT Club Support Plan	40.0% (6)	6.7% (1)	46.7% (7)	6.7% (1)	15
SASSOT Marketing & Communications Plan	53.3% (8)	13.3% (2)	26.7% (4)	6.7% (1)	15
SASSOT Workforce Action Plan	43.8% (7)	12.5% (2)	31.3% (5)	12.5% (2)	16
SASSOT Child Protection Policy	46.7% (7)	6.7% (1)	33.3% (5)	13.3% (2)	15
SASSOT Equity Policy	40.0% (6)	6.7% (1)	33.3% (5)	20.0% (3)	15
	answered question				23
	skipped question				6

11. Please rate the following with regard to your experience of working with the CSP Core team.					
	Poor	Fair	Good	Excellent	Response Count
Availability of staff - ease of contact	0.0% (0)	8.7% (2)	47.8% (11)	43.5% (10)	23
Knowledge of staff - in their respective work areas	0.0% (0)	4.3% (1)	52.2% (12)	43.5% (10)	23
Helpfulness of staff	0.0% (0)	4.3% (1)	34.8% (8)	60.9% (14)	23
Ability of staff to make decisions	0.0% (0)	17.4% (4)	52.2% (12)	30.4% (7)	23
Delivery against promises	0.0% (0)	13.0% (3)	56.5% (13)	30.4% (7)	23
	answered question				23
	skipped question				6

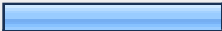


12. How would you rate the CSP's communication with its Partners?			
		Response Percent	Response Count
Poor		0.0%	0
Fair		4.3%	1
Good		47.8%	11
Excellent		47.8%	11
<i>answered question</i>			23
<i>skipped question</i>			6

13. Please rate the usefulness of the CSP's communication tools.						
	Poor	Fair	Good	Excellent	Don't know	Response Count
Website	0.0% (0)	0.0% (0)	60.9% (14)	34.8% (8)	4.3% (1)	23
e-Newsletter	0.0% (0)	8.7% (2)	56.5% (13)	34.8% (8)	0.0% (0)	23
Annual Report	0.0% (0)	21.7% (5)	56.5% (13)	21.7% (5)	0.0% (0)	23
Events	0.0% (0)	21.7% (5)	56.5% (13)	17.4% (4)	4.3% (1)	23
<i>answered question</i>						23
<i>skipped question</i>						6

14. Is there anything we could do to improve our website service?		Response Count
		3
<i>answered question</i>		3
<i>skipped question</i>		26

15. What could we do to improve our e-Newsletter?		Response Count
		2
	<i>answered question</i>	2
	<i>skipped question</i>	27

16. If you do not receive any of the CSP communications and would like to do so, please provide your e-mail address and we will be happy to provide appropriate details.		Response Count
		0
	<i>answered question</i>	0
	<i>skipped question</i>	29

17. What would you like more information regarding? (Please select as many as appropriate.)			Response Percent	Response Count
Website			33.3%	2
e-Newsletter			0.0%	0
Annual Report			16.7%	1
Events			66.7%	4
		<i>answered question</i>		6
		<i>skipped question</i>		23

18. Please feel free to make any comments on the current or future role of the CSP, or any other comments - we'll take them on board and try to ensure that they help us to evolve as a partnership and exceed your expectations.

		Response Count
		7
	<i>answered question</i>	7
	<i>skipped question</i>	22